alameda county
behavioral health
MENTAL HEALTH & SUBSTANCE USE SERVICES

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- MEMORANDUM -

DATE: August 19, 2020

TO: ACBH Contracted Providers

FROM: ACBH Training Unit

SUBJECT: Launch of new Learning Management System

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We are very excited to announce the launch of a new Learning Management System (LMS) by the Alameda County Training and Education Center (TEC), which Behavioral Health will utilize for our County and Provider staff. We are excited about the new system as we expect it to be easier to access and much more user-friendly.

The new LMS has several enhanced features that are meant to make the training/learning process easier for training administrators, instructors, and learners. For learners, there is a library, a calendar of training events, the ability to search for trainings by topic or keywords, and print their own transcript and continuing education certificates.

The implementation process will occur in phases over the next several weeks; meaning that certain features will be accessible as they become operational. The system is not yet available to contracted providers as we are working on finding a way to create automated provider learner profiles. Provider staff should have access within the next couple of weeks. Once the system is accessible, we will send an *External Learner's Guide* and *Quick Guide* to help you to log-in and navigate the system.

ACBH trainings continue to be offered during the implementation phases of the new LMS, please refer to training announcements and flyers for alternate registration information. ACBH trainings are posted on the Provider's website and training calendar at http://www.acbhcs.org/training-calendar/.

Considering that LMS is a new technological system, we expect some initial complications and system issues. Our department's training administrators are working closely with TEC to ensure that the launch is as flawless as possible. Please reach out to us for any questions/concerns that you may have at Training.Unit@acgov.org or 510-567-8112.

Thank you for your support and patience as we embark on this new training system.